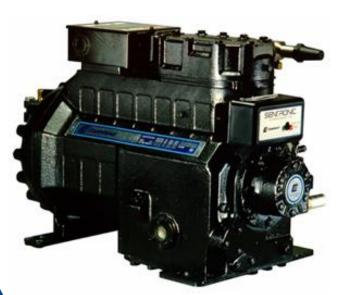


Copeland Certified Launch Package





Copeland Certified Campaign Overview **Features & Benefits Marketing Tools** Resources Summary Questions

FRTIFIED



What is Copeland[™] Certified Program?

-12%

2019

-10%

2019

Strategic Reasons	Description	Delivera	
What is this Program?	Copeland Remanufacturing of Semi-hermetic Compressors	Latest Eme Engineering G	
Why is this Program Needed?	To Increase or Maintain Market Share	Reliable and	
Target market	Aftermarket Food Retail, Foodservice, Light Industrial Retrofits	Efficier UL Appro	
Target application	LT & MT Supermarket Racks, Walk-Ins, Refrigerated Warehouses	Copeland Spo Trainin	
Key competition	All Rebuilders	New Marketing	

-8%

2018

-12%

2018

Parts Volume Decline

-1%

2017

-2%

2017

Semi-herm Compressor Volume Decline

N/A

2016

-1%

2016

Deliverable	Benefits
Latest Emerson Engineering Guidelines	Reduced Compressor Failures
	Easy Installation
Reliable and Energy Efficient	Over 90 Years
UL Approval	Peace of Mind – Meet all Safety Regulations
Copeland Sponsored Training	Reduced Maintenance Cost and Customer Call Backs
New Marketing Material	Maintain your Reputation

Marketing Items	Readiness
Banners	Available
Brochures	Available
Flyers	Available
Video	Available
Training	Available
Pricing Available	Available
OPI	Available
Copeland Mobile	Available

Copeland Remanufacturing of Semi-hermetic Compressors

Certified Copeland[™] Overview

- What is Certified Copeland?
 - Semi-hermetic compressors manufactured by Copeland to the latest Emerson Engineering guidelines





Technician/Contractors/End Users



Reliable



Peace of Mind



Reputation/Bottom Line

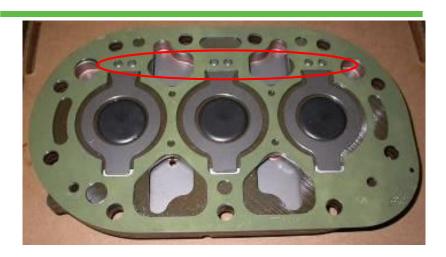
Remanufactured Copeland Semi-Hermetic



Rebuilder 3DS-1000-TSE



Copeland[™] 3DS3-1000-TSE



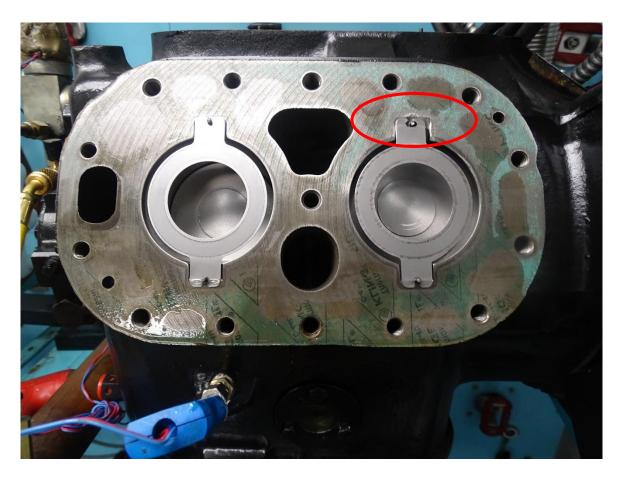
- Old Style Floating Reed valve plate – Reed wear
- Valve plate likely reused with no updates – Lower capacity and efficiency

Copeland's Delta Reed Design valve plates are <u>HFC Refrigerant and POE</u> <u>compatible</u> superior to Floating Reed

Manufactured Copeland semi-hermetic compressors to latest Emerson engineering specifications.



4D Floating Reed Design





Rebuilder 3DS-1000-TSE Worn Housing cover Bearing



Copeland[™] 3DS3-1000-TSE

New Housing Cover Bearing

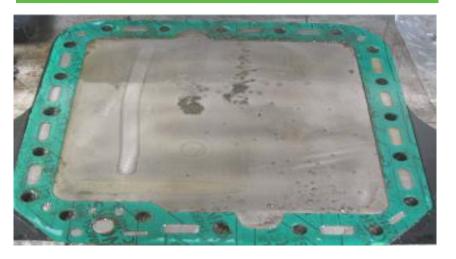


- Worn Teflon on the bearing will increase wear during floodback
- Copeland manufactured semihermetic compressors replaces all bearings with new bearings.

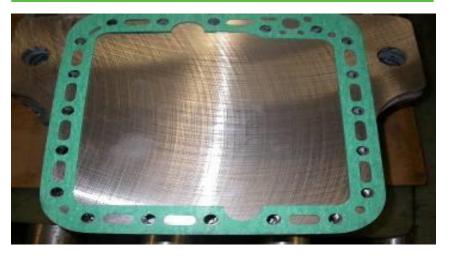
Certified Copeland Semi-hermetic compressors have new housing cover bearing



3DS-1000-TSE Rebuilder Bottom Plate



 Heavy residue and debris present on rebuilder bottom plate surface. 3DS3-1000-TSE Copeland Bottom Plate



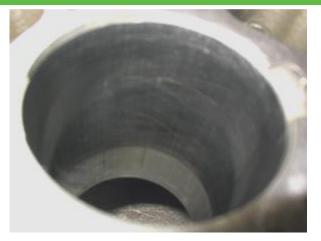
 Copeland manufactured compressors have properly cleaned bottom plate – no contamination from oil or particulates.

Certified Copeland Semi-hermetic compressor cleaning process.

CERTIFIED COMPRESSOOR

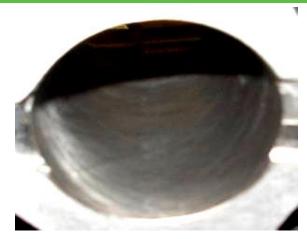
Copeland Certified Benefits

Rebuilder 3DS-1000-TSE Cylinder



- Cylinders not machined glazing (wear) is evident.
- Loss of oil retention due to lack of cross hatch on cylinder walls.
- Accelerated wear likely, leading to loss of performance as a result of blow by.

Copeland[™] 3DS3-1000-TSE Cylinder



- Copeland manufactured compressors cylinders are properly machined and honed.
- Optimum oil retention and performance assured

Certified Copeland compressors body cylinder are rehoned.



Rebuilder 3DS-1000-TSE Piston



- Pistons re-used
- Heavy scoring and wear on piston skirt

Copeland[™] 3DS3-1000-TSE

Piston



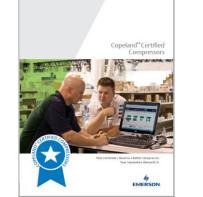
- Copeland does not re-use pistons in their manufactured products.
- Only new piston-rod and rings assemblies are used in Certified Copeland compressors.

Certified Copeland compressors have NEW piston-rod assemblies

Copeland Certified Marketing Resources

- Copeland Mobile to access Copeland Certified compressors and parts
 - Using Copeland Mobile to search for compressors and parts Marketing Bulletin 5-19
- Copeland Parts Brochures and compressor banner and flyers









COPELAND MOBILE

EMERSON



AUTHORIZED FULL-LINE WHOLESALER For all technical related questions or support contact the following number:

1-937-498-3926

Hours of Operation (8:00am-5:00pm EST)

Monday through Friday, Except Holidays

Or Visit <u>www.emersonclimate.com</u> for on-line brochures, Bulletins, videos, and general product information



Standard Template Options and Samples_Mar 2016_EMR:jmk



What To Do If Competitors Shows Up

- Provide the Discus reliability and value story
 - Reliability remains the #1 purchase driver before 1st cost
- Explain the higher cost of energy when compared to the <u>one-time</u> lower cost of considering a reed-compressor
- Promote Aftermarket Support the "Best" Authorized Copeland Wholesalers in the business
- Discuss Copeland's leadership position in the industry
 - New technology innovations
 - Installed base
 - Support for applications and technical questions
 - Contractor teardowns to determine cause of failures and sharing an understanding of compressor performance

If lower efficiency and cost are still required.....provide 4R/6R Copeland compressor

Summary

 Copeland Semi-hermetic compressors manufactured by Copeland to the latest Emerson Engineer guidelines

 Copeland semi-hermetic compressors are UL approved, provides peace of mind, fewer customer call backs, highest efficiency ratings and

- Copeland marketing tools
 - When your reputation is on the line use Copeland manufactured compressors. If you use a rebuilder you never know what you are getting.

Questions?

